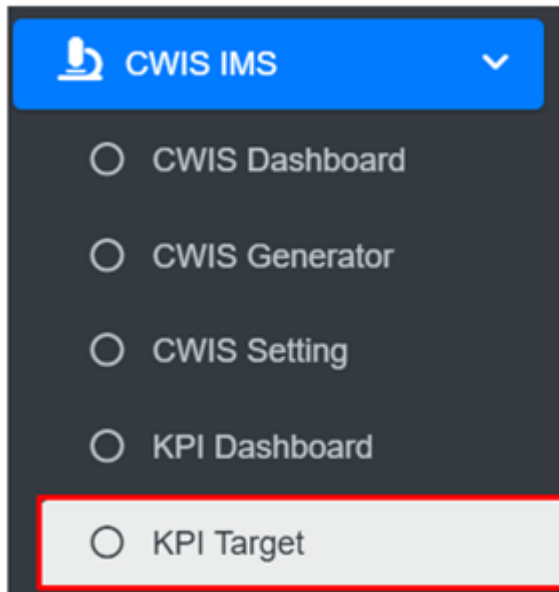


13.5 KPI Target

13.5.1 Navigation to KPI Target

- Open the sidebar and click on 'CWIS IMS' to expand.
- Select the KPI Target.



- This redirects to the KPI Target page.

Overview:

- The KPI Target Page lists all the attribute records stored in the module and provides different Filters, Actions and Tools that can be used according to the requirements. For more details (refer to section 5 Filters, section 6 Actions and section 8 Tools).

KPI Target

[Add KPI Target](#)[Export to CSV](#)[Show Filter](#)

Show 10 entries

ID	Indicator	Year	Target (%)	Actions
28	Inclusion	2024	3	Edit List Refresh Delete
27	Response Time	2024	48	Edit List Refresh Delete
26	Faecal Sludge Collection Ratio (FSCR)	2024	65	Edit List Refresh Delete
25	Safe Desludging	2024	90	Edit List Refresh Delete
24	PPE Compliance	2024	85	Edit List Refresh Delete
23	Customer Satisfaction	2024	80	Edit List Refresh Delete
22	Application Response Efficiency	2024	90	Edit List Refresh Delete
21	Inclusion	2023	3	Edit List Refresh Delete
20	Response Time	2023	48	Edit List Refresh Delete

Figure 13-7 List KPI Target

13.5.2 Add KPI Target

- Click on the '**Add KPI Target**' button.

[Add KPI Target](#)[Export to CSV](#)

- This redirects to the Add KPI Target form page.

Add KPI Target

Indicator*	Application Response Efficiency ▾
Year*	Year
Target (%)*	Target (%)

Back to ListSave

Figure 13-8 Add KPI Target

- After filling out the form click Save and make sure a pop-up message is displayed, refer to section 7.1 Save for more details.
- If a mandatory field is left out or any form failed validation during the form submission a validation message box will be prompted, refer to section 7.2 Validation Message Box for more details.

Overview:

- The Add KPI Target page consists of information that is explained below:
- Indicator – The user must choose Indicator which is available in options from the dropdown
- Year- The year that indicator was used (Do not use the same year more than once for the same indicator)
- Target (%)- The annual target set for the selected indicator.